## Beechdale Medical Group MINUTES OF PRG MEETING - TUESDAY 18<sup>th</sup> DECEMBER 2018

**PRESENT**: Doreen, Terence, Mary, Rex, Sally, Sebnem, Rose, Jim, Bina, Anish, Marcus, Anna-Marie, Adam.

## WELCOME NEW MEMBERS: Sebnem Daniels (Strelley) Bina and Anish

- 1. **UPDATE:** 13,500 patients in the Group and growing. CQC rating 3 Good, 1 needs improvement. New patient survey being done at Strelley, 4,400 patients use Strelley, buildings in desperate state. Looking for funding to rebuild rather than patch up. Bilborough Medical Centre graded inadequate, so lots of patients moving to Beechdale Group. Hoping to merge contracts of Beechdale and Boulevard so patient information is more accessible. Plans to rebuild Boulevard are available to view, hoping for funding. Discussions re Pharmacies on or near all sites, several problems re-funding.
- 2. STAFF: Adam Connor has joined the Group possibly as a new partner. Melanie Savage is a new senior practitioner. Maria training to become a prescriber. A prescribing pharmacist being trained. NHS under unbearable strain. GPs do not want to be partners, prefer to be locums, earn more, less responsibility. The Group is trying to build a team around each of the 4 sites as well as locums. Looking to recruit salaried GPs instead of locums. Excellent nursing team, well organised. Patients need prompt service and continuity.
- 3. GENERAL: Online booking appointments working quite well, but some patients book all appointments, then cancel on the day. Triage system works well, good use of pharmacists, encouraging healthier lifestyles. Mental health huge number of calls, large number of mental health patients and addiction patients, referrals to psych therapy and Wellbeing hub seen same day. Dementia patients good coordinators based at Strelley provide good package of care at home. There is pilot scheme to screen potential lung cancer patients those over 65, smokers, which is working well.

## 4. ACTIONS:

- A) A list of self-referral phone numbers to be displayed on a noticeboard and on the website.
- B) BMG magazine on website
- C) Rex and Doreen to get a noticeboard for patient info.
- D) BMG magazine edition early 2019
- E) Letter to MP North Nottingham to support Strelley rebuild.
- F) Name of website
- G) Next meeting T.B.A.